

Appendix A to Part 92—Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Discrimination is Against the Law

Des Moines Eye Surgeons complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Des Moines Eye Surgeons does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Des Moines Eye Surgeons:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Daniel Poe, Practice Administrator.

If you believe that **Des Moines Eye Surgeons** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Daniel Poe, Practice Administrator
5901 Westown Parkway Ste 200
West Des Moines, IA 50266
Ph: 515-225-3546
Fax: 515-224-5946
dpoe@dmeyesurgeons.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Daniel Poe is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

APPENDIX B TO PART 92—TAGLINE INFORMING INDIVIDUALS WITH LIMITED ENGLISH PROFICIENCY OF LANGUAGE ASSISTANCE SERVICES (*LanguageLine Interpreter Services*)

ATTENTION: If you speak _____, language assistance services, free of charge, are available to you. Call 1-800-258-2508.

1. **Spanish** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-258-2508.

2. **German** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-258-2508.

3. **Chinese** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-258-2508。

4. **Cushite**10 XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-258-2508.

5. **Vietnamese** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-258-2508.

6. **Bantu** ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-800-258-2508.

7. **Arabic** 1: إمدخ ت سمللا ةدعا للا و غ ةى ت اوت رف ل ك اجملاب ن . تا ص ل قرب م 1-888-338-5517 (قر م تا ف مصلا بلاو ك م . لم ةظوح :اذنك ت تت دح ث ذا رك ، غة ل ال 8). xxx-xxx-xxx-xxx

8. **Swahili** KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1-800-258-2508.

9. **Russian** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-258-2508.

10. **Japanese** 注意事項 : 日本語を話される場合、無料の言語支援をご利用いただけます。 1-800-258-2508.

11. **Nepali** !यान दनहोस: ्तपाइलेनेपाल बो2नह3छ भन तपाइको नन7त भाषा सहायता सवाह: न:श2क :पमा उपल?ध छ । फोन गनहोसर ्1-800-258-2508.

12. **French** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-258-2508.

13. **Korean** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-258-2508.

14. **Tagalog** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-258-2508.

15. **Norwegian** MERK: Hvis du snakker norsk, er gratis språkassistentjenester tilgjengelige for deg. Ring 1-800-258-2508.