

Appendix A to Part 92—Notice Informing Individuals about Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement

Discrimination is Against the Law

Des Moines Eye Surgeons complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Des Moines Eye Surgeons does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Des Moines Eye Surgeons:

Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as: Qualified interpreters

Information written in other languages

If you need these services, contact Amy Leonard or Brenda Fay from Des Moines Eye Surgeons.

If you believe that **Des Moines Eye Surgeons** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Administrator Barb Chapman: 5901 Westown Parkway, Ste. 200, West Des Moines, IA 50266, (515) 225-3546, FAX: (515) 224-5946 bchapman@dmeyesurgeons.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Amy Leonard or Brenda Fay are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Appendix B to Part 92—Informing Individuals with Limited English Proficiency of Language Assistance Services

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-515-225-3546 (TTY: 1-800-258-2508).

KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata huduma za lugha, bila malipo. Piga simu 1-515-225-3546 (TTY: 1-800-258-2508).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-515-225-3546 (TTY: 1-800-258-2508)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-515-225-3546 (TTY: 1-800-258-2508).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-515-225-3546 (TTY: 1-800-258-2508).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-515-225-3546 (TTY: 1-800-258-2508).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-515-225-3546 (TTY: 1-800-258-2508).

رقم (1-515-225-3546 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-258-2508 هاتف الصم والبكم

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-515-225-3546 (TTY: 1-800-258-2508)まで、お電話にてご連絡ください。

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-515-225-3546 (TTY: 1-800-258-2508).